

# **Bank tariff guide for HSBC Retail Banking and Wealth Management Customers**

Tips to help switch you  
on to best value banking.

Effective 1 August 2016

# Bank tariff guide for HSBC Retail Banking and Wealth Management Customers

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*Welcome to HSBC's easy guide to services and fees. You'll find helpful sections with tips on how to save both time and money. With more options and more efficiency, we're providing you better banking value and even more reasons to bank with HSBC.*

***To save money, time and effort,  
please log on to HSBC Internet Banking at  
[www.hsbc.com.hk](http://www.hsbc.com.hk) or download HSBC Mobile  
Banking app at App Store/Google Play for  
internet/mobile banking services.***

*This guide is intended to give you a clear picture of the fees we charge for our most commonly used services. Please note that the sections on specific account types should be read in conjunction with the section entitled 'General services – all accounts'.*

*The charges in this guide were correct at the time of release but remain subject to change. For your own interest, please seek confirmation of the prevailing charge related to the service you need. These charges are applicable only to accounts maintained in the Hong Kong SAR with The Hongkong and Shanghai Banking Corporation Limited, which reserves the right to introduce charges not included in this guide. For charges which are not mentioned in this guide, please refer to the relevant promotional materials or 'Commercial Tariffs for Hong Kong Commercial Customers'.*

*Please note that a 100% additional charge will be levied on non-HSBC customers on all banking services unless otherwise specified in this guide.*

*Please note that some foreign currency/Renminbi bank charges listed in Hong Kong dollars are payable in the appropriate foreign currency/Renminbi in the equivalent amount. Payment of foreign currency/Renminbi notes is subject to availability. The charges for remittances do not include any charges that may be imposed by banks overseas.*

*If you have any queries or disagreement about the charges and the charges relating to credit cards listed in this guide, please approach our branches, call (852) 2233 3322 for HSBC Premier customers, (852) 2748 8333 for HSBC Advance customers or (852) 2233 3000 for other customers within office hours for assistance.*

# Tips to save you money

## 1 Interbank transfer in Hong Kong dollars

The standard rate at a branch is HK\$200, but if you use HSBC Internet Banking or HSBC Mobile Banking, the tariff is waived (by e-Transfer, i.e. save HK\$200) or drops to HK\$55 (by Express Transfer, i.e. save HK\$145).

## 2 Outward telegraphic transfer

Enjoy the biggest saving by using HSBC Internet Banking any time of the day where the fee is only HK\$115. If you remit funds to mainland China, you will enjoy a HK\$15 discount for payment to accounts held with HSBC branches<sup>1</sup> in mainland China.

## 3 Cheque charges

Ensure your current account has sufficient funds before issuing a cheque to avoid an insufficient funds charge, or, enjoy overdraft protection as an HSBC Premier, HSBC Advance or Personal Integrated Account<sup>^^</sup> customer.

## 4 Monthly fee

You can avoid the HK\$50 monthly fee for a Hong Kong dollar savings account if you keep your balance at HK\$5,000 or above or take up the Easy Savings service via your Hong Kong dollar passbook savings account. Or if you use other services from HSBC, such as HSBC Premier, HSBC Advance, Personal Integrated Account<sup>^^</sup>, Super Ease, University Students accounts, loans, unit trusts, life insurance policies, mortgages, time deposits, Unit Trust Monthly Investment Plan, etc, you will also be exempt from the monthly fee.

## 5 Automatic bill payment

Pay bills instantly any time through HSBC Internet Banking or HSBC Mobile Banking, or even pre-set dates for automatic payment, and you'll be sure to avoid overdue payment charges.

## 6 HSBC Premier special privileges

HSBC Premier brings you full fee waivers or preferential offer of up to 50% off on selected banking services. For details, please refer to Section H.

## 7 Credit card charge

Become an HSBC Premier/HSBC Advance customer and your HSBC Premier MasterCard<sup>®</sup> credit card/HSBC Advance Visa Platinum Card annual fee will be waived permanently.

## 8 Mortgage Advice Service

Our online interactive Mortgage Planner helps you to select the best mortgage plan to fit your needs and minimise your interest expenses.

## 9 Paper Statement Service Annual Fee<sup>2</sup> (Effective 1 January 2013)

If you hold a Personal Banking HK Dollar Current, SuperEase, HSBC Premier, HSBC Advance, Personal Integrated Account<sup>^^</sup>, University Student Account, Cash Card, Renminbi Savings, HK Dollar Statement Savings, CombiNations Statement Savings or Foreign Currency Current account, you can avoid the HK\$20 annual fee if you choose to use our eStatement & eAdvice service. Join us now to create a greener world.

## 10 Concession to Senior Citizen Card Holder

Senior Citizen Card holder can enjoy tariff concession on banking service(s), if applicable, as offered by the Bank from time to time.

<sup>1</sup> Excluding Hang Seng Bank Limited and subsidiaries.

<sup>2</sup> The charge will apply to each eligible account if more than 2 paper statements are generated in a full calendar year.

# Tips to save you time and effort

## 1 Become an HSBC Premier, HSBC Advance or Personal Integrated Account<sup>^^</sup> customer

You'll receive a consolidated monthly statement presenting a concise view of your financial position. All your financial arrangements like insurance, loans, investments and mortgages, will be included in your monthly statement, showing your entire financial situation at a glance.

## 2 Consolidate accounts

You can readily consolidate various accounts from HSBC or other institutions into one. You'll find it easier and more efficient to manage all your financial affairs with a clearer view of your overall financial position.

## 3 Trade securities/unit trusts or check indices any time

Trade securities/unit trusts or check indices easily and conveniently with phonebanking, HSBC Internet Banking or HSBC Mobile Banking<sup>1</sup>.

## 4 Exclusive HSBC Premier Centres

Become an HSBC Premier customer and you'll enjoy access to exclusive HSBC Premier Centres.

## 5 Remittance service

If you are receiving a payment from overseas, simply ask the payer to send it by telegraphic transfer rather than a cheque drawn on an overseas account. As such, the payment can be credited to your account directly, saving you the time and efforts waiting for cheque clearance at branch.

## 6 Credit facilities

HSBC Premier, HSBC Advance and Personal Integrated Account<sup>^^</sup> customers can enjoy credit facilities.

## 7 Use these self-service methods for more convenient and efficient money management.

	HSBC		Phonebanking		Self-service banking
	Internet Banking	Mobile Banking	Automated	Personal	
Check balance	✓	✓	✓	✓	✓
Deposit					✓
Withdrawal					✓
Transfer	✓	✓	✓	✓	✓
Pay bills	✓	✓ <sup>2</sup>	✓		✓
Trade securities	✓	✓		✓	
Trade unit trusts	✓		✓	✓	
Place Time Deposits	✓	✓		✓	
Place Deposit Plus	✓	✓		✓	
Buy insurance	✓	✓ <sup>3</sup>		✓	✓ <sup>3</sup>
Outward telegraphic transfer	✓		✓ <sup>4</sup>	✓ <sup>5</sup>	
Hong Kong dollar interbank transfer	✓	✓			
Foreign Currency Exchange Services	✓	✓			✓ <sup>6</sup>
Passbook update					✓
Personal information update	✓			✓	
Cheque-book request	✓		✓	✓	✓
Check credit card transactions	✓	✓		✓	
Set up Standing Instructions	✓				

<sup>1</sup> Unit trusts trading is not applicable.

<sup>2</sup> Applicable to those bills paid in HSBC Internet Banking before.

<sup>3</sup> Applies to travel and home insurance only.

<sup>4</sup> Applies to remittance enquiry only.

<sup>5</sup> Also applies to outward telegraphic transfer on standing instruction basis.

<sup>6</sup> Support cash withdrawal of 4 major foreign currencies; JPY, USD, EUR, RMB at Foreign Currency Machines and RMB cash withdrawal at designated ATMs.

<sup>^^</sup> "Personal Integrated Account" is also named as "SmartVantage"; Personal Integrated Account and SmartVantage are used interchangeably in customer communications including account statement, bank forms/advice, internet banking platform etc.

## 8 Tariff applied to transactions conducted via branch or Phonebanking

Unless otherwise specified, the tariff applied to transactions conducted via branch and Phonebanking is the same.

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## A. General services

### A1. General services – all accounts

Item	Charge	
<b>Cashier's order</b>		
• Issue/repurchase a cashier's order	HK\$50 (The charge will be waived if the repurchase of cashier's order follows the cheque clearing process)	
• Loss of a cashier's order	HK\$60 plus HK\$306 collected on behalf of Hong Kong Interbank Clearing Limited on circulars issued	
• Additional fee for handling instructions not using Bank's standard form	HK\$150	
<b>Coins changing/withdrawal/exchange to notes</b>		
Each bag of coins	HK\$2	
<b>Coins paid-in (must be pre-sorted, per customer per day)</b>		
• Below 500 coins	Waived	
• 500 coins or more	2% of the full amount (minimum HK\$50)	
<b>Bulk cash deposit – Hong Kong dollar/Renminbi notes (per customer per day)</b>		
• Up to 200 pieces of notes	Waived	
• Over 200 pieces of notes	0.25% of the full amount (minimum HK\$50)	
<b>Bulk cheque deposit (per customer per day)</b>		
• Up to 30 cheques	Waived	
• Over 30 cheques	HK\$1 per additional cheque <sup>1</sup>	
<b>Renminbi notes deposits<sup>2</sup>/withdrawals in one single day</b>		
• Renminbi notes deposits	Waived	
• Renminbi notes withdrawals	Waived	
<b>Foreign currency notes deposits/withdrawals in one single day (per account)</b>		
No fees up to:		
AUD1,500	JPY150,000	If the single-day total deposits/withdrawals exceeds these amounts, normal charges will apply as follows:  Notes deposits: 0.25% of the total amount that day Notes withdrawals: 0.25% of the total amount that day  Other currencies (regardless of the amount): commission charge based on prevailing market rates  The Bank reserves the right to levy an extra charge for the deposit of bulk currency notes.
CAD1,500	NZD2,000	
CHF500	SGD500	
EUR1,000	THB10,000	
GBP1,000	US\$1,500	
<b>Gift cheque (per cheque)</b>		
• Via Gift Cheque Machine	HK\$8	
• Via HSBC branches	HK\$10	
<b>Paper statement<sup>3</sup></b>		
To receive paper statements	HK\$20 per account p.a.	
<b>Safe deposit boxes</b>		
Annual rental and other charges	1. Please refer to appropriate branch. 2. Customer has to set up autopay from his/her HSBC Premier or HSBC Advance account for the annual safe deposit box rental fee.	
<b>Special clearing arrangement (mark good)</b>		
• To issue a special clearing memo to general customers for delivery to the cheque's/draft's issuing bank	HK\$60 plus other bank charges	
• Direct delivery of a cheque, draft, etc to the drawee bank for clearing	Minimum HK\$200 plus other bank charges	

<sup>1</sup> Waived if the cheques are deposited through cheque deposit machines or other non branch counter channels.

<sup>2</sup> Up to 200 pieces of notes per customer per day.

<sup>3</sup> Effective from 1 January 2013, this standard charge applies to Personal Banking HK Dollar Current, SuperEase, HSBC Premier, HSBC Advance, Personal Integrated Account ^ ^ ^, University Student Account, Cash Card, Renminbi Savings, HK Dollar Statement Savings, CombiNations Statement Savings or Foreign Currency Current account if account holders receive more than 2 sets of paper statements (per account) in a full calendar year. For integrated accounts, the standard charge will be debited from HKD Savings account. The following group of customers will be exempt from the annual fee: aged below 18 or 65 and above, recipients of Government's Comprehensive Social Security Allowance, recipients of Government's Disability Allowance and the physically disabled or visually impaired.

Item	Charge
<b>Request for Banker's report</b>	
Account address confirmation	HK\$100
Bank reference letter	
• Each bank reference letter	HK\$300
• Each supplementary copy	HK\$20
Banker's guarantee	
To issue a standard utility guarantee on behalf of a customer	2% p.a. (minimum HK\$1,000)
Banker's opinion report	
• Each report provided to local banks by mail/facsimile	HK\$300
• Each report provided to overseas banks by facsimile/telex	US\$50
• Each supplementary copy	HK\$20
Certificate of balance	
• To certify the balance of each account	HK\$100
• To certify the deposit interest earned on each account	HK\$150 (minimum HK\$250)
Personal data access request	Circumstantial (maximum HK\$500 per request) <sup>1</sup>
<b>Request for document copies</b>	
Account history report	
• Any account within one calendar year <sup>2</sup>	HK\$250
• Any account within two calendar years	HK\$750
• Any account within three calendar years	HK\$1,000
• Each additional calendar year over three calendar years (up to seven calendar years)	HK\$1,000
Copies of statement/voucher/paid cheque/historical consolidated statement/duplicate advice slip	
• Each copy (not page)	HK\$50
• Large volume request	Negotiable
Duplicate statement/transaction summary/interim statement	
• To produce duplicate statement monthly/quarterly/ half-yearly/annually	HK\$200 p.a.
• To produce duplicate statement at other intervals	Negotiable (minimum HK\$200 p.a.)
• Request for account transaction summary or interim statement	HK\$50 per copy
<b>Request for phonebanking confirmation advice</b> (for non-bundled customers)	HK\$100
<b>Standing instructions</b>	
To set up, amend or suppress payment(s) upon each instruction	
• Via HSBC Internet Banking	Waived
• Via HSBC Branches	HK\$70
Each non-computerised payment or each special payment request to an account with HSBC (other than the customer's own)	HK\$150
Each standing instruction returned as a result of insufficient funds <sup>3</sup>	HK\$150
<b>Special payment requests</b>	
• To any account with HSBC not using Bank's standard form	HK\$150 per transaction
• To a third party account with HSBC using Bank's standard form not submitted at branch	HK\$150 per transaction

<sup>1</sup> This standard concessionary charge applies to the first time and normal data access request. In other cases, the Bank reserves the right to charge the actual commercial cost incurred without applying a cap to the charge. In any case, the Bank will inform the data requestor individually the actual handling charge and will only process the request upon receiving the requestor's acceptance.

<sup>2</sup> Calendar year is a period that starts on 1 January and ends on 31 December.

<sup>3</sup> If you ask us to set up a standing instruction to pay from your account, which if honoured by us, would either cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an overdraft**. We may refuse your request and charge, without prior notice, a handling charge for considering and refusing your request on each occasion.

Item	Charge
<b>Unauthorised overdraft<sup>1</sup></b>	
• If an account has no overdraft facility or if an overdraft exceeds its authorised limit (each occurrence)	Prevailing interest rate (calculated on a daily basis on the outstanding debit balance and applied monthly) plus handling charge
• For HSBC Premier Integrated Account	HK\$100 handling charge
• For AssetLink/BusinessVantage/Home Owner's Overdraft/ Hong Kong Dollar Statement Savings/Hong Kong dollar current/ US dollar current/Personal Overdraft/HSBC Advance/Personal Integrated Account <sup>^^</sup> /Super Ease accounts/Revolving Credit Facility	HK\$120 handling charge
<b>Special services</b>	
Facsimile	
• Up to five pages within Hong Kong	HK\$60
• Up to two pages outside Hong Kong	HK\$120
• Each additional page (any country)	HK\$60
Telex	
Each telex (any country)	HK\$100
Follow-up telex/message to correspondent banks or HSBC's overseas offices	
• Each follow-up telex/message at the customer's request	HK\$200 plus any other overseas charges
<b>Emergency encashment services</b>	
• For HSBC Premier customer	Waived
• For HSBC Advance customer	Waived
<b>Transaction charges</b>	
	The Bank reserves the right to levy a charge on transactions conducted

## A2. General services – overseas services

Item	Charge
<b>Mortgage loan in overseas countries</b>	
Application fee	HK\$1,000
<b>Assisted overseas HSBC account opening</b>	
• For HSBC Premier customer	Waived
• For HSBC Advance customer	HK\$800
<b>Global Transfers<sup>2</sup></b> (exclusive for the following customers)	
• For HSBC Premier customer	Waived
• For HSBC Advance customer	US\$7 <sup>3</sup> (or equivalent)
<b>Other services</b>	
Local and overseas courier service	HK\$100

<sup>1</sup> If you pay or withdraw from your account which, if honoured by us, would cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an unauthorised overdraft**. We may agree to your request and charge, without prior notice, a handling charge for considering and agreeing to your request. In addition, interest will accrue on the outstanding debit balance of the account.

<sup>2</sup> This service is available in selective countries only.

<sup>3</sup> Detailed Global Transfer Fee Tariff can be accessed through Personal Internet Banking.

<sup>^^</sup> "Personal Integrated Account" is also named as 'SmartVantage'; Personal Integrated Account and SmartVantage are used interchangeably in customer communications including account statement, bank forms/advice, internet banking platform etc.

## B. Deposit account/services

Item	Hong Kong dollar		Renminbi		US dollar		Other foreign currencies		Wayfoong Passbook Gold
	Current	Savings	Current	Savings	Current	Savings	Current	Savings	
<b>Monthly fee</b>									
Accounts with monthly balance less than HK\$5,000 <sup>1</sup>	N/A	HK\$50	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Stop payment order</b>									
To stop payment order, or to cancel each stop payment order, issued by the account holder									
Paper Cheque (each or a series of stop/cancel stop payment)	HK\$100	N/A	HK\$100	N/A	HK\$100	N/A	N/A	N/A	N/A
e-Cheque (each stop via Internet Banking)	Waived	N/A	Waived	N/A	Waived	N/A	N/A	N/A	N/A
e-Cheque (each stop via branches)	HK\$100	N/A	HK\$100	N/A	HK\$100	N/A	N/A	N/A	N/A
Warrant(each or a series of stop/cancel stop payment)	HK\$100	N/A	HK\$100	N/A	HK\$100	N/A	N/A	N/A	N/A
<b>Returned cheque<sup>2</sup></b>									
Each cheque <sup>2</sup> returned due to insufficient funds <sup>3</sup> /exceeding RMB cheque limit <sup>4</sup>	HK\$150	N/A	RMB200	N/A	HK\$150	N/A	N/A	N/A	N/A
Each cheque <sup>2</sup> returned for other reasons <sup>5</sup>	HK\$50	N/A	RMB50	N/A	HK\$50	N/A	N/A	N/A	N/A
<b>Passbook replacement</b>									
Due to damage to passbook or loss of chop	N/A	HK\$100	N/A	N/A	N/A	HK\$100	N/A	HK\$100	HK\$100
<b>Cheque-book delivery (per cheque-book)</b>									
By ordinary mail	Nil	N/A	Nil	N/A	Nil	N/A	N/A	N/A	N/A
By registered mail	HK\$25	N/A	HK\$25	N/A	HK\$25	N/A	N/A	N/A	N/A
<b>Cheque<sup>2</sup> handling fee for insufficient fund (for cheque<sup>2</sup> settlement and payment of cheque<sup>2</sup> handling fee)<sup>6</sup></b>									
Fund transfer from RMB Savings Account to RMB Current Account, either by the Bank or by customers	N/A	N/A	1% of the total amount of transfer to RMB Current Account for cheque settlement and payment of cheque handling fee or insufficient fund, subject to a minimum fee of RMB200 or maximum fee of RMB800	N/A	N/A	N/A	N/A	N/A	N/A
<b>Account closure</b>									
Lost passbook	N/A	HK\$50	N/A	N/A	N/A	HK\$50	N/A	HK\$50	HK\$50
Within three months of the date of its opening	HK\$200	HK\$50	RMB200	RMB50	HK\$200	HK\$50	HK\$200	HK\$50	HK\$50
Improperly conducted account closed by the Bank <sup>7</sup>	HK\$300	N/A	RMB300	N/A	HK\$300	N/A	N/A	N/A	N/A
<b>Counter transaction fee (for "Easy Savings" service only)</b>									
Transfer/cash withdrawal (per transaction) <sup>8</sup>	N/A	HK\$20	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Annual fee (for University Student Account only)</b>									
Annual fee	HK\$130								
<b>Time deposit early uplift handling fee</b>									
The bank reserves the right to levy the handling fee									

<sup>1</sup> Rolling average for the previous three months. Exemptions apply to (i) senior citizens aged 65 and above (ii) minor below aged 18, (iii) recipients of Government Disability Allowances, (iv) recipients of Comprehensive Social Security Assistance, (v) customers registered for "Easy Savings" service, (vi) customers who hold any one of the following products/services that is held or registered under the same name(s) and identity number(s): HSBC Premier, HSBC Advance, Personal Integrated Account<sup>^^</sup>, Super Ease, University Students accounts, overdrafts, loans, mortgages, unit trusts, Unit Trust Monthly Investment Plan, life insurance policies and time deposits. For customers who have special needs and request for fee exemption (e.g. low income customers), please contact branch staff.

<sup>2</sup> Applicable to all types of cheques including paper cheque and e-Cheque.

<sup>3</sup> If you issue a cheque which, if honoured by us, would either cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an unauthorised overdraft**. We may refuse your request, return the cheque to you and charge, without prior notice, a handling charge for considering your request and returning your cheque.

<sup>4</sup> This charge is made for the amount of a single cheque issued and presented in Guangdong Province (including Shenzhen) exceeds RMB80,000.

<sup>5</sup> If you issue a cheque which contains an error or if your cheque is not issued in accordance with our requirements, **we will treat this as your informal request for special service**. We may refuse your request, return the cheque to you and charge, without prior notice, a handling fee for considering your request and returning your cheque.

<sup>6</sup> If you issue a cheque from your RMB Current Account which, if honoured by us, would either cause your account to go overdrawn, you will need to request for fund transfer from RMB Savings Account to RMB Current Account. If you do not make a request for fund transfer, **we will treat this as your informal request for fund transfer** and carry out the fund transfer. In either case, we may charge, without prior notice, a handling fee for considering your request.

<sup>7</sup> If we consider that there was or might be improper conduct in the operation of your account, we may close your account and charge, without prior notice, a handling fee for handling the account closure.

<sup>8</sup> This counter transaction fee applies to the account registered for "Easy Savings" service with monthly balance of below HK\$5,000. Exemptions apply to (i) senior citizens aged 65 and above (ii) minor below aged 18, (iii) recipients of Government Disability Allowances, (iv) recipients of Comprehensive Social Security Assistance, or (v) customers who hold any one of the following products/services that is held or registered under the same name(s) and identity number(s): HSBC Premier, HSBC Advance, Personal Integrated Account<sup>^^</sup>, Super Ease, University Students accounts, overdrafts, loans, mortgages, unit trusts, Unit Trust Monthly Investment Plan, life insurance policies and time deposits. For customers who have other special needs and request for fee exemption (e.g. low income customers), please contact branch staff.

<sup>^^</sup> "Personal Integrated Account" is also named as "SmartVantage"; Personal Integrated Account and SmartVantage are used interchangeably in customer communications including account statement, bank forms/advice, internet banking platform etc.



## C. Payment services

### C1. Payment services – autoPay services

Item	Charge
<b>To set up or amend each autoPay instruction</b>	
Via paper form <sup>1</sup>	HK\$30
Via HSBC Internet Banking	Waived
<b>Each autoPay instruction returned as a result of insufficient funds<sup>2</sup></b>	HK\$150

### C2. Payment services – remittances

#### Inward payments

Item	Demand draft/Remittance receipt drawn on		Telegraphic transfer <sup>3</sup> /Mail transfer for credit to		
	HSBC in Hong Kong	other local banks	HSBC in Hong Kong	other local banks	another overseas bank
<b>Payments of inward demand draft</b>					
• Proceeds credited to an account with HSBC	Nil	N/A	N/A	N/A	N/A
• Proceeds paid in Hong Kong dollar cash or by Hong Kong dollar cashier's order to customers without an account with HSBC in Hong Kong <sup>4</sup> (except HSBC Premier customers)	HK\$150	N/A	N/A	N/A	N/A
• Proceeds paid in cash of the same currency (non-Hong Kong dollar) as the remittance received (subject to availability of the currency note)	0.3% of the full amount (minimum HK\$80)	N/A	N/A	N/A	N/A
<b>Payment of remittance receipt/inward demand draft</b>					
• Each remittance receipt/demand draft to the credit of an account with HSBC with exchange rate quoted from the local drawee bank over the telephone	N/A	Nil	N/A	N/A	N/A
• Each remittance receipt/demand draft to the credit of an account with HSBC of the same currency	N/A	HK\$120	N/A	N/A	N/A
• Each remittance receipt/demand draft to the credit of an account with HSBC forwarded to the local drawee bank by messenger for exchange rate quotation	N/A	HK\$200	N/A	N/A	N/A
• Each US dollar receipt/draft to the credit of an account with HSBC using settlement via local US dollar clearing system	Nil	Nil	N/A	N/A	N/A
<b>Request to overseas bank for inward telegraphic transfer<sup>3</sup></b>					
• Each request sent on behalf of the customer for a telegraphic transfer <sup>3</sup> from an overseas account	N/A	N/A	HK\$250	N/A	N/A
<b>Telegraphic transfer<sup>3</sup></b>					
To the credit of an account with HSBC	N/A	N/A	HK\$65	N/A	N/A
To the credit of a beneficiary account with another bank in Hong Kong					
• Paid through RTGS	N/A	N/A	N/A	HK\$255	N/A
• Paid by a cashier's order	N/A	N/A	N/A	HK\$200	N/A
To the credit of a beneficiary account with another bank using an outward telegraphic transfer <sup>3</sup> or a demand draft	N/A	N/A	N/A	HK\$65 plus normal outward remittance charges	HK\$65 plus normal outward remittance charges
Proceeds paid in cash in the remitting currency (non-Hong Kong dollar to HSBC customers in Hong Kong who hold no account or where HSBC does not offer account in such currency (subject to availability of the currency note))	N/A	N/A	HK\$65 plus commission of 0.25% of the full amount (minimum HK\$100)	N/A	N/A
Proceeds redirected to other destinations at the request of the beneficiary, by means of outward telegraphic transfer <sup>3</sup> , RTGS, demand draft or mail transfer	N/A	N/A	N/A	HK\$65 plus commission of 0.25% of the full amount (minimum HK\$300) plus normal outward remittance charges	HK\$65 plus commission of 0.25% of the full amount (minimum HK\$300) plus normal outward remittance charges

Item	Clean bills purchased			Clean cheque issued by companies or personal entities	Clean bills sent for collection Demand draft/ clean cheque
	Demand draft issued by				
	HSBC banks <sup>7</sup> / branches	non-HSBC bank			
<b>Payment of clean bills drawn on overseas banks<sup>5</sup></b> To the credit of an account with HSBC <sup>6</sup>	0.25% of the amount per bill (minimum HK\$100)	0.375% of the amount per bill (minimum HK\$100)	0.375% of the amount per bill (minimum HK\$100)		N/A
<b>Clean bill drawn on overseas banks sent for collection</b>					
• Each cheque <sup>9</sup>	N/A	N/A	N/A	N/A	HK\$250 including postage (payable in advance)
• Each batch (up to a maximum of 20 cheques) to a single destination <sup>8</sup>	N/A	N/A	N/A	N/A	N/A
• Each additional cheque thereafter	N/A	N/A	N/A	N/A	N/A
<b>Clean bill returned unpaid for any reason</b> Each cheque <sup>9</sup>	HK\$150	HK\$150	HK\$150		HK\$150
<b>Encashment of a foreign currency postal order</b>	As for payment of foreign currency cheque				N/A

1 Not applicable to the autoPay instruction setup / amendment when the beneficiary is HSBC.

2 If you instruct us to make a payment from your account by autoPay, which if honoured by us, would either cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an overdraft.** We may refuse your request and charge, without prior notice, a handling charge for considering and refusing your request on each occasion.

3 Includes inward payments from overseas bank accounts irrespective of routing arrangement.

4 Excluding Renminbi demand draft.

5 For Hong Kong dollar cheques drawn on banks in Guangdong Province including Shenzhen, a flat fee of HK\$50 per cheque will be charged. For US dollar cheques drawn on banks in Shenzhen, a flat fee of HK\$100 per cheque will be charged.

6 Plus correspondent bank and/or overseas bank charges (if applicable).

7 Excluding Hang Seng Bank Limited and subsidiaries.



## Outward payments

Item	Demand draft		Telegraphic transfer <sup>1</sup>	
	drawn on HSBC banks <sup>2</sup> /branches	drawn on non-HSBC bank	sent to HSBC banks <sup>2</sup> /branches	sent to non-HSBC bank
<b>Hong Kong dollar and foreign currency telegraphic transfer<sup>1</sup> instructions submitted via HSBC Internet Banking</b>				
• To mainland China	N/A	N/A	HK\$100	HK\$115
• To other countries	N/A	N/A	HK\$115	HK\$115
<b>Hong Kong dollar and foreign currency telegraphic transfer<sup>1</sup> paid in Hong Kong dollars or debited from an account with HSBC</b>				
Each telegraphic transfer <sup>1</sup> issued				
• Telegraphic transfer <sup>1</sup> instructions submitted via HSBC branches				
- To mainland China	N/A	N/A	HK\$240	HK\$240
- To other countries	N/A	N/A	HK\$240	HK\$240
• Additional fee for handling instructions not using Bank's standard form or instructions submitted by facsimile (where accepted by the Bank)	N/A	N/A	HK\$150	HK\$150
• Additional fee for payment details exceeding 140 characters requiring the use of an additional telex (each telex)	N/A	N/A	HK\$120	HK\$120
• Each telegraphic transfer <sup>1</sup> amendment/enquiry/cancellation/returned	N/A	N/A	HK\$250 plus any additional charges levied by the overseas bank	HK\$250 plus any additional charges levied by the overseas bank
• Each telegraphic transfer <sup>1</sup> instruction returned as a result of insufficient funds <sup>5</sup>	N/A	N/A	HK\$150	HK\$150
<b>Renminbi telegraphic transfer<sup>1</sup> debited from Renminbi account with HSBC</b>				
Each telegraphic transfer <sup>1</sup> issued				
• Telegraphic transfer <sup>1</sup> instructions submitted via HSBC branches				
- To mainland China	N/A	N/A	HK\$240	HK\$240
- To other countries	N/A	N/A	HK\$240	HK\$240
• Telegraphic transfer <sup>1</sup> instructions submitted via HSBC Internet Banking				
- To mainland China	N/A	N/A	HK\$100	HK\$115
- To other countries	N/A	N/A	HK\$100	HK\$115
• Additional fee for handling instructions not using Bank's standard form or instructions submitted by facsimile (where accepted by the Bank)	N/A	N/A	HK\$150	HK\$150
• Additional fee for payment details exceeding 140 characters requiring the use of an additional telex (each telex)	N/A	N/A	HK\$120	HK\$120
• Each telegraphic transfer <sup>1</sup> amendment/enquiry/cancellation/returned	N/A	N/A	HK\$250 plus any additional charges levied by the overseas bank	HK\$250 plus any additional charges levied by the overseas bank
• Each telegraphic transfer <sup>1</sup> instruction returned as a result of insufficient funds <sup>5</sup>	N/A	N/A	HK\$150	HK\$150
<b>Foreign currency demand drafts paid in Hong Kong dollars or debited from an account with HSBC</b>				
• Each demand draft issued	HK\$100 <sup>3</sup>	HK\$100 <sup>3</sup>	N/A	N/A
• Each demand draft repurchased	HK\$100	HK\$100	N/A	N/A
• To report the loss of a demand draft	HK\$300 plus any additional fee levied by the drawee bank	HK\$300 plus any additional fee levied by the drawee bank	N/A	N/A
• Additional fee for handling instructions not using Bank's standard form	HK\$150	HK\$150	N/A	N/A
• Additional fee for processing instructions submitted by facsimile (where accepted by the Bank)	HK\$150	HK\$150	N/A	N/A
<b>Telex confirmation to beneficiary banks</b>				
Each confirmation	N/A	N/A	HK\$200	HK\$200

<sup>1</sup> Includes outward payments to overseas bank accounts irrespective of routing arrangement.

<sup>2</sup> Excluding Hang Seng Bank Limited and subsidiaries.

<sup>3</sup> An extra charge of HK\$200 is made for remote currencies e.g. Korean won, New Taiwan dollar.

<sup>4</sup> An extra charge of HK\$150 is made for telegraphic transfers containing up to a maximum of 24 Chinese characters.

An extra charge of HK\$40 is made for instructions via HSBC branches received after 12:00 noon on weekdays, or for instructions received on Saturday, requesting same day processing.

<sup>5</sup> If you instruct us to make a payment from your account by telegraphic transfer, which if honoured by us, would either cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an overdraft.** We may refuse your request and charge, without prior notice, a handling charge for considering and refusing your request on each occasion.

<sup>6</sup> The extra charge of HK\$150 is waived for Renminbi telegraphic transfers containing up to a maximum of 24 Chinese characters.

## Note:

- For telegraphic transfer sending direct to or routing through Australia, Bangladesh, Brunei, Canada, Mainland China, Guam, India, Indonesia, Japan, Korea (South), Macau SAR, Malaysia, Mauritius, New Zealand, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, UK, USA and Vietnam, an optional flat fee of HK\$150 can be made to cover the first payment charges imposed by overseas HSBC banks\*/branches (excluding Hang Seng Bank Limited and its subsidiaries) for their processing. If the telegraphic transfer is made through HSBC Internet Banking, the flat fee is HK\$50. This optional flat fee will not cover any subsequent charges imposed by any correspondent banks and/or recipient banks.
- Please note that some overseas banks may impose additional overseas charges (including charges levied by recipient bank and correspondent banks). At the overseas banks' discretion, the charge may be deducted from the payment amount. These charges may be deducted from the payment amount or from the remitter's account regardless of the charges option.
- Additional charges may be levied by other banks where incorrect, incomplete or unclear information is provided by customers in the instructions.

## C3. Interbank funds transfers

Item	Charge
<b>Payment through Electronic Clearing (ECG)<sup>1</sup></b>	
Each Hong Kong dollar outward payment to the credit of an account held with other local banks via HSBC Internet Banking/HSBC Mobile Banking	Waived
<b>Payment through Real Time Gross Settlement (RTGS)<sup>1</sup></b>	
Each real time outward RTGS payment to the credit of an account held with other local banks	
• Via HSBC Internet Banking	HK\$55 <sup>2</sup>
• Via HSBC Mobile Banking	HK\$55 <sup>2</sup>
• Via HSBC branches <sup>3</sup>	HK\$200
Additional fee for handling instructions not using Bank's standard form or instructions submitted by facsimile (where accepted by the Bank)	HK\$150
Each real time outward RTGS payment returned as a result of insufficient funds <sup>4</sup>	HK\$150
Each inward payment to the credit of an account with HSBC	HK\$15

- <sup>1</sup> The funds transferred through ECG will be credited to the recipient's account by the end of the day or the next business day, subject to the recipient bank's arrangement. The funds transferred through RTGS will normally be credited to the recipient's account on the transfer date. The reference to "business day" means a day, other than a Saturday, Sunday or public holiday, on which banks are open for general business in Hong Kong. For HSBC Mobile Banking, recipient's account need to be registered via HSBC Internet Banking first.
- <sup>2</sup> For payments to a beneficiary bank which the Bank cannot effect as RTGS payment, we will transfer via telegraphic transfer and the corresponding tariff will apply.
- <sup>3</sup> An extra charge of HK\$150 is made for telegraphic transfers containing up to a maximum of 24 Chinese characters.
- <sup>4</sup> If you instruct us to make a payment from your account by RTGS, which if honoured by us, would either cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an overdraft.** We may refuse your request and charge, without prior notice, a handling charge for considering and returning your request on each occasion.

## D. Mortgage services

Item	Charge
<b>Cancellation fee<sup>1</sup></b>	
Each application	0.15% of the loan amount
<b>Change of Mortgage Plan</b>	HK\$1,500 per request
<b>Change of repayment plan</b>	
General change, e.g. instalment amount, loan tenure, repayment option/frequency	HK\$1,000
<b>Change of Mortgage/Guarantor/Mortgage Deed</b>	HK\$1,000 per request
<b>Request for each extra copy of documents</b>	
Statement/confirmation letter	HK\$100
Repayment schedule/rate change advice/facility letter	HK\$100
Certified copies of mortgage/Deed of Assignment/Sale and Purchase Agreement/Deed of Mutual Covenant	HK\$200 per set
Confirmation of outstanding balance	HK\$150
Annual interest statement	HK\$100
<b>Lease consent letter on charged property</b>	HK\$1,000 per letter
<b>Custody of non-discharged deeds after full loan repayment</b>	HK\$4,000 per year
<b>Issuance of redemption statement for existing account</b>	HK\$200 per copy
<b>Late charge<sup>2</sup></b>	HK\$380
<b>General prepayment charge</b>	
Full prepayment charge	
• If within 1st year of drawdown	3% of the original loan amount
• If within 2nd year of drawdown	2% of the original loan amount
• If within 3rd year of drawdown	1% of the original loan amount
Partial prepayment charge	
• Within first 2 years from drawdown	2 months' interest on partial prepaid amount (minimum HK\$50,000)

Note: The above service charges (except the charge for custody of non-discharged deed after full loan repayment) will not be applicable to Home Ownership Scheme/ Private Sector Participation Scheme / Tenants Purchase Scheme / Home Purchase Loan Scheme / Home Assistance Loan Scheme.

- <sup>1</sup> Cancellation fee is only applicable for applications received on or after 1 August 2015. For applications received before 1 August 2015, application fee charging at 0.15% of the loan amount upon offer acceptance will apply instead.
- <sup>2</sup> If you fail to make payment in full when due (including where there are insufficient funds in the repayment account), we may charge, without prior notice, a late charge in addition to interest on the overdue repayment(s).

## E. Bundled services

Item	Below balance fee <sup>1</sup> (based on average Total Relationship Balance over the last three months)
<b>HSBC Premier</b>	
For customer with a Total Relationship Balance of	
• HK\$1,000,000 and above	Nil
• Below HK\$1,000,000	HK\$380
<b>HSBC Advance</b>	
For customer with a Total Relationship Balance of	
• HK\$200,000 and above	Nil
• Below HK\$200,000	HK\$120
<b>Personal Integrated Account<sup>^^</sup> (also named as SmartVantage)</b>	
For customer with a Total Relationship Balance of	
• HK\$5,000 and above	Nil
• Below HK\$5,000	HK\$60
<b>Super Ease</b>	
For customer with a Total Relationship Balance of	
• HK\$3,000 and above	HK\$15
• Below HK\$3,000	HK\$35

<sup>1</sup> The monthly below balance fee applies to each Integrated Account held by the customer.

<sup>^^</sup> "Personal Integrated Account" is also named as 'SmartVantage'; Personal Integrated Account and SmartVantage are used interchangeably in customer communications including account statement, bank forms/advices, internet banking platform etc.

The above fee structures are based on your Total Relationship Balance (TRB)<sup>1</sup> which includes:

- Hong Kong dollar/renminbi/foreign currency deposits
- Market value of the following investments: local and overseas securities, unit trusts, bonds, certificates of deposit, equity linked investments, structured notes, Monthly Investment Plan (Stocks/Unit Trusts) and Wayfoong Statement Gold
- Deposit amounts of Deposit Plus and Structured Investment Deposits
- Utilised lending facilities (excluding mortgages and amounts outstanding on credit cards)
- Life insurance with savings or investment component\*
- HSBC MPF balances and HSBC ORSO Defined Contribution Scheme balances which are administered by HSBC Life (International) Limited

\* For life insurance with savings or investment component:

1. Investment-linked life insurance policies include the total cash value of the policies;
2. Other life insurance policies include the total cash value of the policies OR total premium paid less any annuity payments received (if applicable), whichever is higher.

Should your TRB remain below HK\$1 million for 12 months, your HSBC Premier service tier may be withdrawn.

To determine your overall TRB in sole capacity, the applicable TRB of all your personal sole account(s)<sup>2</sup> and all your joint account(s)<sup>3</sup> will be included in the calculation.

To determine your overall TRB in joint capacity, the applicable TRB of all your joint account(s)<sup>2</sup> held with the same joint account holders will be included in the calculation. All life insurance, MPF and ORSO Defined Contribution Scheme policies are held under personal sole account only, the account balances shall not be included in the TRB calculation in joint capacity.

Note:

1. There may be a time lag before the value of certain investment transactions (eg Initial Public Offering (IPO) subscriptions for securities, bonds, open-end funds and certificates of deposit) and life insurance policies will be included in the TRB due to the processing time required and therefore may affect the TRB in the Bank's record.
2. All these accounts must be held or registered under the same name(s) and identity number(s).
3. Your name and identity number held or registered under these joint accounts must be the same as that held or registered under your sole account.

## F. Loan Services

### Personal Instalment Loan/ Personal Tax Loan/ Personal Instalment Loan Balance Consolidation Program

Item	Charge
Late Charge <sup>1</sup>	HK\$400 per default and overdue interest at a rate of 2.25% per month on the overdue monthly repayment(s)
Early Redemption Fee	2% of the initial approved Loan amount
Handling Charge	1% per annum of loan amount or Subject to Promotional Offer if applicable
Deferred Payment	For 1st repayment: 2.25% per month on approved loan amount, calculated on daily basis

### Revolving Credit Facility

Item	Charge
Annual Fee	1% of the limit (maximum HK\$1,000)
Late Charge	8% flat on payment in arrears (minimum HK\$100, maximum HK\$200) plus Prevailing Rate
Unauthorized Overdraft Handling Charge	HK\$120

### Overdraft

Item	Charge				
	Personal Overdraft	HSBC Advance and Personal Integrated Account		HSBC Premier	
		Clean Credit	Secured Credit	Clean Credit	Secured Credit
Service Fee	Annual Fee - 1% of the limit per annum (Minimum: HK\$200, Maximum: HK\$700)	Monthly Fee - HK\$50*the previous month's utilised % of limit per month	Not applicable	Monthly Fee - HK\$50*the previous month's utilised % of limit per month	Not applicable
Late Payment Charge (Minimum Payment)	Not applicable	HK\$80	Not applicable	Not applicable	Not applicable
Overdue interest/ UOD Interest Rate	HSBC Best Lending Rate +8%	HSBC Best Lending Rate +8%		HSBC Best Lending Rate +8%	
Unauthorized Overdraft Handling Charge	HK\$120	HK\$120		HK\$100	
Overdraft Protection Interest Rate	Not applicable	HSBC Best Lending Rate +5%		HSBC Best Lending Rate +4%	

<sup>1</sup> If you fail to make payment in full when due (including where there are insufficient funds in the repayment account), we may charge, without prior notice, a late charge in addition to interest on the overdue amount.

## G. Cards

## G1. Personal credit cards

Item	Charge										
	HSBC Premier MasterCard® Credit Card	HSBC Advance Visa Platinum Card	HSBC Visa Signature Card	Platinum Card (incl. green credit card)	Visa Gold, Gold MasterCard	Visa, MasterCard	iCAN Card	US dollar Visa Gold	UnionPay Dual Currency Diamond Card	UnionPay Dual Currency Card	
<b>Annual fee</b>											
Primary card	waived permanently	waived permanently	HK\$2,000	HK\$1,800	HK\$600	HK\$300	HK\$300	US\$80	HK\$1,800	HK\$300	
Additional card (separate billing)	N/A	N/A	N/A	N/A	HK\$600	HK\$300	N/A	US\$80	N/A	N/A	
Additional card (combined billing)	waived permanently	waived permanently	HK\$1,000	HK\$900	HK\$300	HK\$150	N/A	US\$40	HK\$900	HK\$150	
Mobile Payments service	N/A	HK\$400	HK\$400	HK\$400	HK\$400 (applicable to Visa Gold only)	HK\$400 (applicable to Visa only)	N/A	N/A	N/A	N/A	
<b>Linked Private Label Cards</b>											
Joining fee	waived								N/A		
Replacement fee	HK\$30								N/A		
<b>Card replacement fee</b>											
Card replacement before renewal	waived	HK\$100	HK\$100	HK\$100	HK\$100	HK\$100	HK\$100	US\$13	HK\$100	HK\$100	
Emergency card replacement	waived	waived	waived	waived	waived	HK\$195	HK\$195	N/A	N/A	N/A	
Virtual card account	N/A	N/A	N/A	N/A	N/A	N/A	HK\$100	N/A	N/A	N/A	
Mobile Payments phone sleeve (applicable for Mobile Card in a smartphone with phone sleeve)	N/A	HK\$400	HK\$400	HK\$400	HK\$400 (applicable to Visa Gold only)	HK\$400 (applicable to Visa only)	N/A	N/A	N/A	N/A	
<b>Cash advance fee</b>											
From ATM (per transaction)	Cash advance fee of 2% plus handling fee of 3% on the amount of advance (minimum HK\$55) <sup>1</sup>							Cash advance fee of 2% plus handling fee of 3% on advance amount (minimum US\$7) <sup>1</sup>	Cash advance fee of 2% plus handling fee of 3% on the amount of advance (minimum HK\$55 for HKD sub-account/ minimum RMB 55 for RMB sub-account) <sup>1</sup>		
Over-the-counter advances (per transaction)	Cash advance fee of 2% plus handling fee of 3% on the amount of advance (minimum HK\$80) <sup>1</sup>							Cash advance fee of 2% plus handling fee of 3% on advance amount (minimum US\$10) <sup>1</sup>	N/A		
<b>Minimum payment due</b>											
	Total fees and charges currently billed to the card statement plus 1% of the statement balance (excluding any fees and charges currently billed) as at the statement date (minimum HK\$50), plus overdue or overlimit due whichever is higher							Equivalent to the full amount of the statement balance	Total fees and charges currently billed to each sub-account statement plus 1% of the statement balance (excluding any fees and charges currently billed) of each sub-account as at the statement date (minimum HK\$50 for HKD sub-account/RMB50 for RMB sub-account) plus the overdue or overlimit due of each sub-account whichever is higher		
<b>Duplicate statement</b>											
Each statement	HK\$30							US\$4	HK\$30		
<b>Finance charge</b>											
	If you pay the statement balance in full on or before the payment due date, you will enjoy free interest on the statement balance. If you fail to do so, we may charge, without prior notice, a finance charge which is the interest on (a) the unpaid statement balance from the statement date immediately preceding the said statement due date until payment in full and (b) the amount of each new transaction posted since such statement date until payment in full. The finance charge will accrue daily and be calculated at the interest rate of 2.625% per month (equivalent to the APRs listed below)										
<b>Annualised Percentage Rate (APR)<sup>2</sup></b>											
On purchase	36.43%										
On cash advance (inclusive of the handling and cash advance fees)	37.75%										
<b>Late charge<sup>3</sup></b>											
	The amount of minimum payment due or HK\$230, whichever is the lower							N/A	For HKD sub-account The amount of minimum payment due or HK\$230, whichever is the lower For RMB sub-account The amount of minimum payment due or RMB230, whichever is the lower		
<b>Overlimit handling fee<sup>4</sup></b>											
(applicable if the current balance excluding all the fees and charges currently billed to the card statement exceeds the credit limit for the time being assigned to the card account)	HK\$90	HK\$180	HK\$180	HK\$180	HK\$180	HK\$180	HK\$180	US\$24	HK\$180 for HKD sub-account/ RMB180 for RMB sub-account		
<b>Over-the-counter payment handling fee</b>											
Per transaction	HK\$20										
<b>Foreign cheque clearing fee</b>											
	HK\$100							US\$13	HK\$100 for HKD sub-account/ RMB100 for RMB sub-account		
<b>Returned cheque/Rejected autoPay<sup>5</sup></b>											
(if drawn on banks other than HSBC)	HK\$100							US\$13	HK\$100 for HKD sub-account/ RMB100 for RMB sub-account		
<b>Sales slip retrieval</b>											
Each photocopy	HK\$30							US\$4	HK\$30 for HKD sub-account/ RMB30 for RMB sub-account		
<b>Card reference letter</b>											
	HK\$150							US\$20	HK\$150		
<b>Fees Relating to Foreign Currency Transaction</b>											
	1.95% of every card transaction * which is effected in currencies other than Hong Kong dollars (for HK dollar personal credit cards) / US dollars (for USD Visa Gold Card)									1% of every card transaction which is effected in currencies other than Renminbi and HK dollar	
	*The fee relating to foreign currency transactions applicable for HK dollar personal credit cards and USD Visa Gold Card is inclusive of the transaction fee of 1% charged by Visa/MasterCard to the Bank.										

- 1 This charge also applies to non-HSBC customers.
- 2 The APR is calculated based on a set of assumptions as set out in the relevant guidelines as referred to in the Code of Banking Practice and the actual APR applied to your card account may be different. US dollar Visa Gold Card requires payment of the statement balance in full and the APR (calculated by assuming only 1% of the current balance plus the total fees and charges currently billed to the card statement are settled each month) is for reference only.
- 3 If you fail to make the minimum payment in full before the due date, we may charge, without prior notice, a late charge in addition to finance charge.
- 4 If your statement balance (excluding all fees and charges currently billed to your card account) exceeds the existing credit limit on your card, **we will treat this as your informal request for raising your credit limit.** We may agree to your request and charge, without prior notice, a handling fee for considering and agreeing to your request.
- 5 If you present a cheque drawn on, or make an autoPay payment from, banks other than HSBC for the purpose of credit card repayment, and the cheque or payment is subsequently returned or rejected, **we will treat this as your informal request for special handling services** and may charge, without prior notice, a handling fee for such service.

Note: 1. The other above-mentioned charges are also applicable to standalone Private Label Card.

## G2. ATM card/Other account cards

Item	Charge	
	ATM card	Other account cards
<b>Annual fee</b>	waived	Cash Card account: waived
<b>Overseas ATM cash withdrawal</b> <sup>1,2</sup> From the HSBC Group's ATM network outside of HK		HK\$20 per transaction
From overseas networks/sites (ExpressNet or Megalink in the Philippines, Industrial and Commercial Bank of China in Guangzhou, Wells Fargo Bank in USA)		HK\$20 per transaction
From Visa/Plus network	HK\$40 per transaction	HK\$40 per transaction (for secondary account(s) using a Visa card)
From MasterCard/Cirrus network	HK\$40 per transaction	HK\$40 per transaction (for secondary account(s) using a MasterCard)
From UnionPay network		HK\$20 per transaction
<b>Local ATM cash withdrawal</b> From HSBC Group's ATM network in HK		No charge
From non-HSBC Group's ATM network in HK (Visa/Plus or MasterCard/Cirrus network)	HK\$25 per transaction	HK\$25 per transaction (for secondary account(s) using a Visa or MasterCard card)
From non-HSBC Group's ATM network in HK (UnionPay network)		HK\$15 per transaction
<b>Card replacement fee</b> (excluding credit cards)		HK\$50 (for replacement of a lost or damaged card that has been held by the customer for more than three months but less than two years)
<b>Investigation of self-service banking transaction incorrectly made by customer (Includes ATM, Cash Deposit Machines, Multi-function Machines and Cheque Deposit Machines)</b>		HK\$120 per request

1 Surcharges of overseas local bank may be levied (if applicable).

2 Please take notice that any withdrawal of foreign currency through overseas ATMs will not be debited from your foreign currency account (if any), but from your Hong Kong dollar account instead. Different exchange rate, and fees and charges will apply depending on the overseas ATM network that you are using. Please refer to the following information on the debit of your Hong Kong dollar account for any overseas ATM withdrawal.

- Withdrawal via Visa / PLUS ATM network - the amount of foreign currency withdrawn from the overseas ATM will be converted to Hong Kong dollar (HKD) equivalent using an exchange rate set by Visa on the transaction date; a conversion charge of 1.0% (for PLUS ATM card) / 1.95% (via Visa credit card which is linked to banking account) is applied by HSBC on such HKD amount, inclusive of the 1% to cover relevant cost imposed by Visa to the Bank. For reference exchange rate set by Visa, please visit <https://travel.visa.com/apcemea/hk/en/travel-tools.html>.
- Withdrawal via MasterCard / Cirrus network - the amount of foreign currency withdrawn from the overseas ATM is first converted into US dollar (USD) equivalent using an exchange rate set by MasterCard on the transaction date, and such USD amount is then converted to Hong Kong dollar equivalent using an exchange rate set by HSBC for the day of transaction; a conversion charge of 1.95% is applied by HSBC on the HKD amount, inclusive of the 1% to cover relevant cost imposed by MasterCard to the Bank. For reference exchange rate set by MasterCard, please visit [www.mastercard.com/global/currencyconversion/index.html](http://www.mastercard.com/global/currencyconversion/index.html).
- Withdrawal via UnionPay network - the amount of foreign currency withdrawn is converted directly into HKD equivalent using an exchange rate set by UnionPay on the transaction date without conversion charges. For reference exchange rate set by UnionPay, please visit [www.unionpayintl.com](http://www.unionpayintl.com).
- Withdrawal via HSBC overseas ATM in designated locations\* - the amount of foreign currency withdrawn is converted directly into HKD equivalent using an exchange rate set by HSBC for the day of transaction; a conversion charge of 1% is applied by HSBC on such HKD amount. For reference exchange rate set by HSBC, please visit <https://www.hsbc.com.hk/1/2/hk/investments/mkt-info/fcy>.

Please note the reference rates displayed at the websites of respective network providers/HSBC may not precisely reflect the actual rates applied to the withdrawn amounts due to the time at which the rates are used, possible rounding differences and the exclusion of the conversion charge (if any).

For cards linked to more than one banking accounts, please note that some overseas ATMs do not allow a customer to select an account for the withdrawal and where this is the case, the account printed on your card will be used, subject to any restrictions or limitations imposed by the bank providing the overseas ATM service.

\* Applicable to HSBC Group's ATMs in the following locations (as of 31 May 2015):

Armenia, Australia, Bahrain, Bangladesh, Bermuda, Brunei, Canada, Mainland China, Egypt, India, Indonesia, Lebanon, Macau, Malaysia, Maldives, Malta, Mauritius, Oman, Philippines, Qatar, Saudi Arabia, Singapore, Sri Lanka, Taiwan (except for withdrawals via UnionPay network), UAE, UK, USA, Vietnam

Note: The above list is subject to change from time to time without prior notice.

## H. Special privileges for HSBC Premier

HSBC Premier brings you full fee waivers or preferential offer of up to 50% off on selected banking services.

Item	Special privileges
<b>H1. General services – all accounts</b>	
<b>Cashier's order</b>	
• Issue/repurchase at HSBC banks/branches	HK\$25 (The charge will be waived if the repurchase of cashier's order follows the cheque clearing process)
• Issue/repurchase via standing instructions	Waived
<b>Coins changing/withdrawal/exchange to notes (Each bag of coins)</b>	
	HK\$1
<b>Coins paid-in (must be pre-sorted, per customer per day)</b>	
• Below 500 coins	Waived
• 500 coins or more	1% of the full amount (minimum HK\$25)
<b>Foreign currency note deposits/withdrawals in one single day (per account)</b>	
	No fees up to:
	AUD3,000      GBP2,000      THB20,000
	CAD3,000      JPY300,000      USD7,500
	CHF1,000      NZD4,000      EUR2,000
	SGD1,000
<b>Gift cheque (per cheque)</b>	
• Via Gift Cheque Machine	HK\$4
• Via HSBC branches	HK\$5
<b>Payment through Real Time Gross Settlement</b>	
• Each inward payment from local banks	HK\$7.5
<b>Standing instructions<sup>1</sup></b>	
• To set up, amend or suppress payment(s) upon each instruction	Waived
<b>Unauthorised overdraft handling charge<sup>1, 2</sup></b>	
	HK\$100
<b>Overseas Banking Services</b>	
• Assisted overseas HSBC account opening	Waived
<b>Emergency encashment services</b>	
	Waived
<b>H2. Deposit account/services</b>	
<b>Cheque-book delivery by registered mail<sup>1</sup></b>	
	Waived
<b>H3. Payment services – remittances</b>	
<b>Inward telegraphic transfer</b>	
• Local handling charge	Waived
<b>Outward telegraphic transfer</b>	
• Local handling charge for telegraphic transfer to your self-named HSBC accounts in different countries, submitted via HSBC Internet Banking <sup>3</sup>	Waived
• Handling charge <sup>4</sup> to remitter raised by the overseas entities of the HSBC Group/overseas HSBC branches <sup>5</sup>	Waived
<b>Global Transfers<sup>6</sup></b>	
• Global Transfer fee	Waived

Item	Special privileges
<b>H4. Credit card</b>	
<b>HSBC Premier credit card</b>	
• Primary card annual fee	Waived
• Additional cards annual fee	Waived
• Overlimit handling fee <sup>7</sup>	HK\$90
• Joining fee for Linked Private Label Cards	Waived
<b>Lost card – replacement fee</b>	
• HSBC Premier credit card	Waived
• HSBC Premier ATM card/Junior Pack Cash Card	HK\$50 per card

### H5. Transaction fee for ATMs

Cash withdrawal made through the HSBC Group's ATM network <sup>8</sup> using HSBC Premier ATM Card/Junior Pack Cash Card/HSBC Premier credit card	Waived <sup>9</sup>
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- 1 Applicable to the HSBC Premier Integrated Account only. Other Integrated Accounts/normal accounts (including those held by an HSBC Premier customer) are not applicable.
- 2 If you pay or withdraw from your account which, if honoured by us, would cause your account to go overdrawn or over an existing overdraft limit, **we will treat this as your informal request for an unauthorised overdraft**. We may agree to your request and charge, without prior notice, a handling charge for considering and agreeing to your request. In addition, interest will accrue on the outstanding debit balance of the account.
- 3 Applicable to telegraphic transfers to self-named HSBC accounts (including joint accounts with identical account holders). Local handling charge will be levied for telegraphic transfer made between joint accounts with any different name of account holders. Not applicable to telegraphic transfers set up via standing instructions. An extra charge of HK\$200 is made for remote currencies, e.g. Korean won, New Taiwan dollar.
- 4 It refers to the flat fee of HK\$150 covering the overseas HSBC banks/branches payment charges. If telegraphic transfer is made through HSBC Internet Banking, the overseas handling charge is HK\$50.
- 5 Other additional overseas charges (if applicable) will be borne by customers. For details, please refer to Section C2 – Payment Services – Remittances – Outward Payments.
- 6 This service is available in selective countries only.
- 7 If your statement balance (excluding all fees and charges currently billed to your card account) exceeds the existing credit limit on your card, **we will treat this as your informal request for raising your credit limit**. We may agree to your request and charge, without prior notice, a handling fee for considering and agreeing to your request.
- 8 Surcharges of overseas local bank may be levied (if applicable). For details, please call our HSBC Premier Hotline at 2233 3322.
- 9 Please refer to Section G2 – ATM card/Other account cards for other applicable ATM withdrawal charges.