HSBC Mobile Branch



Going out of our way to serve the community

At HSBC, we are always looking for ways to serve our community better, wherever they may be. That's why we have launched HSBC Mobile Branch ("Mobile Branch") to extend our service network to designated locations around Hong Kong. After all, serving the people means that, if they can't come to us, we'll go to them.

Scope of services

Enjoy a range of banking services with our Mobile Branch, right in your neighbourhood. Our accessible facilities make it even easier for everyone. And if you would like to open an account with us, our Customer Service Officer will be glad to be of assistance.

- Cash withdrawal (HKD and RMB)
- Cash deposit
- Cheque deposit
- Funds transfer
- Account enquiries

- Cheque book/ statement request
- Password change
- Utility payments
- Passbook update

If you require any payment instructions (e.g. demand draft, telegraphic transfer, cashier order), counter cash deposit and withdrawal, investment, insurance or MPF service, our staff at the nearest branch will be delighted to help you.

Usage tips

- When using the Multifunction Machine - to withdraw cash, for example - be sure to have your valid ATM card and PIN with you. If you do not have these, please visit your nearest branch. Application is easy.
- To check the service locations of Mobile Branch, please go to www.hsbc.com.hk and click "Find a branch".



Opening hours and locations

Mobile Branch is now open for service at the following locations. In the future, we will continue to bring it to more places, so that, wherever you are, we will be there for you.

Location	Servicing day*	Servicing hours
Shatin Pass Estate, Wong Tai Sin (near Shun Tin House) Kwai Luen Estate, Kwai Tsing (near Luen Yan House) Wing Cheong Estate, Sham Shui Po (near Wing Chun House)	Every Monday	9 am – 5 pm
Shin Ming Estate, Tiu Keng Leng (near Shin Chi House) Cheung Ching Estate, Tsing Yi (near Ching Pak House) Tai Hang Tung Estate, Sham Shui Po (near Tung Yi House)	Every Tuesday	
Mei Tung Estate, Wong Tai Sin (near Heng Kin House) Yan On Estate, Shatin (near Yan Yuet House) Shek Pi Wan Estate, Aberdeen (near Central Plaza)	Every Wednesday	
Lam Tin Estate, Kwun Tong (near Lam Tai House) Tin Heng Estate, Tin Shui Wai (near Ching Yu House) Hing Wah II Estate, Chai Wan (near On Hing House)	Every Thursday	
Lei Yue Mun Estate, Kwun Tong (near Lei Hing House) Ching Ho Estate, Sheung Shui (near Ching Yu House) Hoi Lai Estate, Sham Shui Po (near Hoi Kin House)	Every Friday	
Tung Wui Estate, Wong Tai Sin (near Wui Yan House) Cheung Shan Estate, Tsuen Wan (near Sau Shan House) Lai Yiu Estate, Kwai Chung (near Fu Yiu House) *No service on public holidays or when typhool	Every Saturday	9 am – 1 pm

^{*} No service on public holidays or when typhoon signal No. 8 (or above) is hoisted.

Click www.hsbc.com.hk/mobilebranch

Call (852) 2233 3000[†]

[†] HSBC Premier and HSBC Advance customers, please call customer service hotlines Premier (852) 2233 3322 or Advance (852) 2748 8333.



